



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 13, 2010

MR. JOE RESIL
REGULATOR COMPLIANCE MANAGER
JAYCO INC
903 SOUTH MAIN STREET P.O. BOX 460
MIDDLEBURY IN 46540

NVS-215dgl
10V-469

SUBJECT: AXLE ASSEMBLY/WHEEL END SEPARATION

DEAR MR. RESIL:

This letter serves to acknowledge Jayco Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
JAYCO/PINNACLE/2011

NHTSA Campaign Number: 10V-469

Mfg's Report Date: October 1, 2010

Components: POWER TRAIN: AXLE ASSEMBLY

Potential Number of Units Affected: 9

Summary:

JAYCO IS RECALLING CERTAIN MODEL YEAR 2011 PINNACLE FIFTH WHEEL TRAILERS EQUIPPED WITH DEXTER AXLES. ON SOME AXLES, CRACKS COULD APPEAR IN THE SPINDLE WELD.

Consequence:

THESE CRACKS CAN PROPAGATE AND CAUSE THE SPINDLE TO DETACH FROM THE AXLE TUBE, RESULTING IN THE SEPARATION OF THE WHEEL END FROM THE VEHICLE, CREATING A ROAD HAZARD THAT INCREASES THE RISK OF A CRASH TO OTHER VEHICLES, AND COMPROMISES THE DRIVER'S CONTROL OF THE VEHICLE INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

JAYCO IS WORKING WITH DEXTER AXLE AND WILL INSPECT THE AXLE SERIAL NUMBER AND REPLACE IT IF IT FALLS WITHIN THE SERIAL NUMBER RANGE. REPLACEMENT OF THE AXLE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2010. OWNERS MAY CONTACT JAYCO AT 1-800-283-8267 AND DEXTER AXLE AT 1-800-2164.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement