



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 6, 2010

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl
10V-450

SUBJECT: POWER STEERING PRESSURE LINE

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CADILLAC/SRX/2010

NHTSA Campaign Number: 10V-450

Mfg's Report Date: September 29, 2010

Components: STEERING: HYDRAULIC POWER ASSIST: POWER STEERING
FLUID

Potential Number of Units Affected: 3,459

Summary:

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2010 CADILLAC SRX VEHICLES EQUIPPED WITH 2.8L GAS ENGINES (LAU) OR 3.0L GAS ENGINES (LF1). SOME OF THESE VEHICLES HAVE A CONDITION IN WHICH PROCESSING OF THE CRIMP DURING MANUFACTURE OF THE POWER STEERING PRESSURE LINE MAY HAVE DAMAGED THE LINE. IF THE LINE WAS DAMAGED, A POWER STEERING FLUID LEAK MAY DEVELOP. IF THERE IS A SUFFICIENT AMOUNT OF FLUID LOSS, THE DRIVER WILL HEAR NOISE FROM THE POWER STEERING PUMP AND INCREASED EFFORT MAY BE REQUIRED FOR STEERING.

Consequence:

IF POWER STEERING FLUID SPRAYS ONTO HOT ENGINE PARTS, AN ENGINE COMPARTMENT FIRE COULD OCCUR.

Remedy:

DEALERS WILL INSPECT AND IF NECESSARY REPLACE THE POWER STEERING LINE FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT CADILLAC AT 1-866-982-2339.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement