

U.S. Department of Transportation

1200 New Jersey Avenue, SE. Washington, DC 20590

National Highway Traffic Safety Administration

September 29, 2010

MR. JEFFERY MARSEE CHIEF REPRESENTATIVE EMISSIONS & SAFETY ISUZU MANUFACTURING SERVICE OF AMERICA, INC. 46401 COMMERCE CENTER DRIVE PLYMOUTH MI 48170-2473 NVS-215dgl 10V-436

Subject: REAR SUSPENSION LOWER LINK BRACKETS

Dear MR. MARSEE:

This letter serves to acknowledge Isuzu Manufacturing Service of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: HONDA/PASSPORT/1998-2002 ISUZU/AXIOM/2002

ISUZU/RODEO/1998-2002

NHTSA Campaign Number: 10V-436

Mfg's Report Date: September 22, 2010

**Components:** SUSPENSION: REAR

Potential Number of Units Affected: To be provided

## **Summary:**

ISUZU IS RECALLING CERTAIN MODEL YEAR 1998-2002 ISUZU RODEO AND MODEL YEAR 2002 ISUZU AXIOM VEHICLES, AND HONDA IS RECALLING CERTAIN 1998-2002 HONDA PASSPORT VEHICLES, THAT WERE ORIGINALLY SOLD, OR ARE CURRENTLY REGISTERED, IN THE STATES OF MAINE, NEW HAMPSHIRE, VERMONT, MASSACHUSETTS, RHODE ISLAND, CONNECTICUT, NEW YORK, NEW JERSEY, PENNSYLVANIA, DELAWARE, MARYLAND, THE DISTRICT OF COLUMBIA, WEST VIRGINIA, OHIO, INDIANA, MICHIGAN, ILLINOIS, WISCONSIN, MINNESOTA, IOWA, MISSOURI, AND KENTUCKY. VEHICLES THAT HAVE EXPERIENCED SUSTAINED EXPOSURE TO HIGHLY CORROSIVE MATERIALS USED IN SOME JURISDICTIONS FOR ROAD DEICING PURPOSES MAY EXPERIENCE EXCESSIVE CORROSION IN THE VICINITY OF THE FORWARD MOUNTING POINT BRACKET FOR THE LEFT OR RIGHT REAR SUSPENSION LOWER LINK PRIOR TO THE TIME THAT SUCH CORROSION WOULD NORMALLY BE EXPECTED.

## **Consequence:**

EXCESSIVE CORROSION MAY RESULT IN THE LEFT OR RIGHT REAR SUSPENSION LOWER LINK BRACKET BECOMING DETACHED FROM THE FRAME, WHICH CAN AFFECT VEHICLE HANDLING AND POTENTIALLY CAUSE A CRASH.

## **Remedy:**

DEALERS WILL INSPECT THE REAR SUSPENSION LOWER LINK BRACKET AREA. FOR VEHICLES IN WHICH LITTLE OR NO CORROSION IS FOUND, THE AREA WILL BE TREATED WITH AN ANTI-CORROSIVE COMPOUND. FOR VEHICLES IN WHICH CORROSION HAS DAMAGED THE REAR SUSPENSION LOWER LINK BRACKET AND AFFECTED ITS CONNECTION TO THE VEHICLE FRAME, A REINFORCEMENT BRACKET WILL BE INSTALLED. IN THE RARE EVENT THE CORROSION IS SO SEVERE THAT THE REINFORCEMENT BRACKET REMEDY WOULD NOT BE APPROPRIATE, ISUZU AND HONDA WILL DEVELOP AN APPROPRIATE REMEDY. ALL INSPECTIONS AND REMEDIES WILL BE PROVIDED FREE OF CHARGE FOR VEHICLES THAT ARE 10 YEARS OLD OR LESS. FOR VEHICLES OLDER THAN 10 YEARS, ISUZU WILL OFFER A FREE REMEDY, BUT ONLY IF THE VEHICLE IS PRESENTED TO AN ISUZU SERVICE FACILITY, OR HONDA DEALER (AS APPLICABLE), DEALER WITHIN 12 MONTHS OF WHEN OWNER NOTIFICATIONS WERE ISSUED. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. ISUZU OWNERS MAY CONTACT ISUZU AT 1-800-255-6727. HONDA OWNERS MAY CONTACT HONDA AT 1-800-999-1009.

## **Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Please provide us with the quantity of vehicles involved, along with the beginning and ending dates for the build date range of vehicles affected by this recall.

A draft of your proposed owner notification letter must be submitted for review at least 5 working days before you plan to mail those letters.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at <a href="mailto:Delia.lopez@dot.gov">Delia.lopez@dot.gov</a>, or through the office email at <a href="mailto:RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Jennifer Timian

Acting Chief, Recall Management Division

Office of Defects Investigation

Enforcement