



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 24, 2010

MR. ROBERT BABCOCK  
SENIOR MANAGER, REGULATION  
AND CERTIFICATION DEPARTMENT  
HYUNDAI-KIA AMERICA TECHNICAL CENTER, INC.  
6800 GEDDES RD  
SUPERIOR TOWNSHIP, MI 48198

NVS-215dgl  
10V-426

SUBJECT: STEERING GEAR ASSEMBLY

DEAR MR. BABCOCK:

This letter serves to acknowledge Hyundai Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
HYUNDAI /SONATA/2011

**NHTSA Campaign Number:** 10V-426

**Mfg's Report Date:** September 20, 2010

**Components:** STEERING GEAR BOX SHAFT SECTOR

**Potential Number of Units Affected:** 139,500

**Summary:**

HYUNDAI IS RECALLING CERTAIN MODEL YEAR 2011 SONATA VEHICLES MANUFACTURED FROM DECEMBER 11, 2009, THROUGH SEPTEMBER 10, 2010. ON SOME OF THESE VEHICLES THE STEERING COLUMN INTERMEDIATE SHAFT UNIVERSAL JOINT CONNECTIONS MAY HAVE BEEN EITHER IMPROPERLY ASSEMBLED OR INSUFFICIENTLY TIGHTENED.

**Consequence:**

IMPROPER ASSEMBLY OR INSUFFICIENT TIGHTENING OF THE CONNECTIONS COULD RESULT IN A COMPLETE SEPARATION OR COMPROMISED ATTACHMENT OF THE CONNECTIONS, SUCH THAT THE DRIVER COULD EXPERIENCE A LOSS OF, OR REDUCTION IN, STEERING CAPABILITY INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL INSPECT THE STEERING COLUMN INTERMEDIATE SHAFT UNIVERSAL JOINT CONNECTIONS FOR PROPER ASSEMBLY AND TORQUE. IN ADDITION DEALERS WILL UPDATE THE POWER STEERING SOFTWARE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2010. OWNERS MAY CONTACT HYUNDAI CUSTOMER ASSISTANCE CENTER AT 1-800-633-5151.

**Notes:**

HYUNDAI'S SAFETY RECALL CAMPAIGN NUMBER IS 097. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

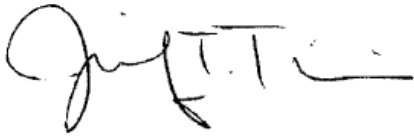
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement