



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 22, 2010

DAVID PARTIN
HEARTLAND RECREATIONAL VEHICLES, LLC
1001 ALL PRO DR
ELKHART, IN 46514

NVS-215dgl
10V-420

DEAR MR. PARTIN:

SUBJECT: PLUG IN REMOTE CONTROL RECEIVER FOR FIREPLACE

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HEARTLAND/LANDMARK/2005

NHTSA Campaign Number: 10V-420

Mfg's Report Date: September 14, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 30

Summary:

HEARTLAND IS RECALLING CERTAIN MODEL YEAR 2005 LANDMARK FIFTH WHEEL GOLDEN GATE RECREATIONAL TRAILERS EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

Consequence:

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

Remedy:

HEARTLAND IS WORKING WITH DIMPLEX AND DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will assist Heartland in notifying the affected Heartland owners, and Dimplex will be performing the free remedy and filing the associated quarterly reports for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement