



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 22, 2010

MR. NEIL FORD
PRESIDENT
NU WA INDUSTRIES INC.
3701 JOHNSON ROAD
CHANUTE, KANSAS 66720

NVS-215dgl
10V-419

DEAR MR. FORD:

SUBJECT: PLUG IN REMOTE CONTROL RECEIVER FOR FIREPLACE

This letter serves to acknowledge Nu Wa Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CUSTOM CAMPERS/LS/2005-2009
NU WA/CHAMPAGNE EDITION/2000-2004
NU WA/CHAMPAGNE EDITION/2009
NU WA/CHAMPAGNE EDITION/2010
NU WA/CHAMPAGNE EDITION/2007
NU WA/DISCOVERY SERIES/2003
NU WA/DISCOVERY SERIES/2004
NU WA/DISCOVERY SERIES/2005
NU WA/DISCOVERY SERIES/2006
NU WA/DISCOVERY SERIES/2007
NU WA/DISCOVERY SERIES/2008
NU WA/DISCOVERY SERIES/2009
NU WA/DISCOVERY SERIES/2010
NU WA/DISCOVERY SERIES/2000
NU WA/PREMIER/2003
NU WA/PREMIER/2004
NU WA/PREMIER/2005
NU WA/PREMIER/2006

NU WA/PREMIER/2000
NU WA/SNOWBIRD SE102/2000-2002
NU WA/SNOWVILLA/2004
NU WA/SWNOVILLA/2003

NHTSA Campaign Number: 10V-419

Mfg's Report Date: September 21, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 562

Summary:

NU WA IS RECALLING CERTAIN MODEL YEAR 2000-2010 RECREATIONAL TRAILERS EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

Consequence:

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

Remedy:

NU WA IS WORKING WITH DIMPLEX AND DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:


You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will be performing the remedy campaign and the associated quarterly reporting for it. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement