



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 21, 2010

MR. JOE RESIL  
REGULATORY COMPLIANCE MANAGER  
ENTEGR A COACH  
903 SOUTH MAIN STREET P.O. BOX 460  
MIDDLEBURY, IN 46540

NVS-215kjs  
10V-418

**SUBJECT: BUSS BAR ELECTRICAL CONNECTION/FIRE**

DEAR MR. RESIL:

This letter serves to acknowledge Entegra Coach's (Entegra) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGR A/ANTHEM/2010-2011  
ENTEGR A/CORNERSTONE/2010-2011

**NHTSA Campaign Number:** 10V-418      **Mfg's Report Date:** September 16, 2010

**Components:** ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 35

**Summary:**

ENTEGR A IS RECALLING CERTAIN MODEL YEAR 2010 AND 2011 ANTHEM AND CORNERSTONE CLASS A MOTORHOMES MANUFACTURED FROM JUNE 3, 2009, THROUGH AUGUST 27, 2010. THERE MAY BE AN IMPROPER ELECTRICAL CONNECTION AT THE BUSS BAR ON THE AFFECTED TRANSFER SWITCHES.

**Consequence:**

THIS IMPROPER CONNECTION MAY LEAD TO OVERHEATING AND MELTING OF THE TRANSFER SWITCH WHICH COULD RESULT IN A FIRE.

**Remedy:**

ENTEGRA WILL NOTIFY OWNERS AND DEALERS WILL REPLACE THE TRANSFER SWITCH FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2010. OWNERS MAY CONTACT ENTEGRA AT 1-800-945-4787.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement