



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 21, 2010

MR. BOB TIFFIN
PRESIDENT
TIFFIN MOTORHOMES, INC.
PO BOX 596
RED BAY, AL 35582

NVS-215dgl
10V-417

DEAR MR. TIFFIN:

SUBJECT: PLUG IN REMOTE CONTROL RECEIVER FOR FIREPLACE

This letter serves to acknowledge Tiffin Motorhomes Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TIFFIN/BAY/2002-2004

TIFFIN/BUS/2003-2004

NHTSA Campaign Number: 10V-417

Mfg's Report Date: September 13, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 136

Summary:

TIFFIN IS RECALLING CERTAIN MODEL YEAR 2002-2004 36 LB BAY AND MODEL YEAR 2003-2004 40 TGP BUSES EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

Consequence:

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

Remedy:

TIFFIN WILL NOTIFY OWNERS AND DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

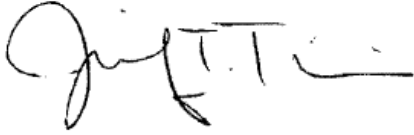
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement