



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 17, 2010

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
STRUCTURE & SAFETY INTEGRATION
GENERAL MOTORS CORPORATION
30001 VAN DYKE – MAIL CODE 480-210-2V1
WARREN MI 48090-9055

NVS-215dgl
10V-414

Subject: OCCUPANT CRASH PROTECTION UNBELTED PASSENGER

Dear MS. BENAVIDES

This letter serves to acknowledge General Motors' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 208, "Occupant Crash Protection," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/CTS/2009-2010

CADILLAC/CTS-V/2009-2010

NHTSA Campaign Number: 10V-414

Mfg's Report Date: September 13, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 20,224

Summary:

GM IS RECALLING CERTAIN MODEL YEAR 2009-2010 CADILLAC CTS ALL WHEEL DRIVE AND CTS-V VEHICLES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 208, "OCCUPANT CRASH PROTECTION."

Consequence:

IN THE EVENT OF A CRASH, THE FRONT PASSENGER MAY BE AT AN INCREASED RISK OF LEG INJURY.

Remedy:

DEALERS WILL REPLACE THE GLOVE COMPARTMENT ASSEMBLY AND, IN SOME VEHICLES MODIFY THE INSTRUMENT PANEL STRUCTURE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE OCTOBER 20, 2010. OWNERS MAY CONTACT CADILLAC AT 1-866-982-2339.

Notes:

GM'S SAFETY RECALL NO. IS N100292. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

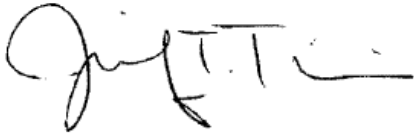
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement