



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 13, 2010

MR. TIMOTHY LAFON
REGULATORY COMPLIANCE ADMINISTRATOR
MACK TRUCKS, INC.
P.O. BOX 26115
GREENSBORO, NC 27402

NVS-215kjs
10V-404

SUBJECT: BRAKE TIMING

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks, Inc.'s (Mack) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 121, "Air Brake Systems," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/GU/2008-2011
MACK/MRU/2008-2011

NHTSA Campaign Number: 10V-404 **Mfg's Report Date:** September 3, 2010

Components: SERVICE BRAKES, AIR

Potential Number of Units Affected: 369

Summary:

MACK IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2011 GU AND MRU MODEL VEHICLES MANUFACTURED WITH A FRONT TOW GLAD HAND OPTION FROM OCTOBER 22, 2007 THROUGH JUNE 30, 2010. THE ACTUATION AND RELEASE TIMING OF THE VEHICLES EXCEEDS THE LIMIT WHICH FAILS TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 121, "AIR BRAKE SYSTEMS."

Consequence:

IF THE BRAKES DO NOT PERFORM AS THEY SHOULD, A VEHICLE CRASH COULD OCCUR.

Remedy:

MACK WILL NOTIFY OWNERS AND REPAIR THE VEHICLE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 30, 2010. OWNERS MAY CONTACT MACK AT 1-336-393-2233.

Notes:

MACK'S RECALL CAMPAIGN NUMBER IS SC0345. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement