



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 10, 2010

MR. JAMES VONDALE
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
ENVIRONMENTAL & SAFETY ENGINEERING
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

NVS-215dgl
10V-398

SUBJECT: FUEL LINE FAILURE

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-650/2008-2009
FORD/F-750/2008-2009

NHTSA Campaign Number: 10V-398

Mfg's Report Date: August 23, 2010

Components: FUEL SYSTEM DIESEL

Potential Number of Units Affected: 3,469

Summary:

FORD IS RECALLING CERTAIN MODEL YEAR 2008-2009 F-650 AND F-750 TRUCKS EQUIPPED WITH CATERPILLAR C7 ENGINE. THE #5 AND #6 FUEL LINES MAY CRACK AT THE FASTENING POINT TO THE COMMON FUEL RAIL AND CAUSE A FUEL LEAK.

Consequence:

A FUEL LEAK, IN THE PRESENCE OF AN IGNITION SOURCE, CAN RESULT IN A VEHICLE FIRE.

Remedy:

FORD IS WORKING WITH CATERPILLAR TO NOTIFY OWNERS AND REPAIRS WILL BE PERFORMED BY AUTHORIZED CATERPILLAR DEALERS FREE OF CHARGE. OWNERS MAY CONTACT CATERPILLAR TOLL-FREE AT 1-800-447-4986 OR FORD AT 1-866-436-7332.

Notes:

FORD'S RECALL CAMPAIGN NUMBER IS 10V01. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of a Preliminary Evaluation, PE10-018, conducted by the Office of Defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Caterpillar will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Caterpillar's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Willard". The signature is fluid and cursive, with a large loop at the end.

Richard Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement