



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 26, 2010

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE IN 46850-0088

NVS-215kjs
10V-383

SUBJECT: WINSHIELD WIPER LINKAGE ROD

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INTERNATIONAL/LONESTAR/2009-2011
INTERNATIONAL/PROSTAR/2008-2011

NHTSA Campaign Number: 10V-383 **Mfg's Report Date:** August 24, 2010

Components: VISIBILITY:REAR WINDOW WIPER/WASHER:LINKAGES

Potential Number of Units Affected: 39,544

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2011 INTERNATIONAL PROSTAR AND LONESTAR HEAVY TRUCKS MANUFACTURED FROM JANUARY 2, 2007 THROUGH JUNE 1, 2010. THE PASSENGER SIDE WINDSHIELD WIPER LINKAGE ROD MAY SEPARATE FROM EITHER THE WIPER DRIVE ARM OR PASSENGER SIDE PIVOT ASSEMBLY.

Consequence:

WHEN THE LINKAGE SEPARATES, THE PASSENGER SIDE WIPER ARM WILL NO LONGER OPERATE WHICH COULD LEAD TO REDUCED DRIVER VISIBILITY, INCREASING THE RISK OF A CRASH.

Remedy:

NAVISTAR WILL NOTIFY OWNERS AND INTERNATIONAL DEALERS WILL REPLACE THE WINDSHIELD WIPER LINKAGE ASSEMBLY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT DECEMBER 17, 2010. OWNERS MAY CONTACT NAVISTAR AT 1-260-461-1890.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 10514. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).


The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement