



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 20, 2010

MR. WILLIAM GIBSON  
PRESIDENT  
JAG MOBILE SOLUTIONS, INC.  
P.O. BOX 100  
HOWE, IN 46746

NVS-215kjs  
10V-381

SUBJECT: HITCH ASSEMBLY

DEAR MR. GIBSON:

This letter serves to acknowledge Jag Mobile Solutions, Inc's (Jag) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAG MOBILE SOLUTIONS/PORTA-LISA/2006-2011  
JAG MOBILE SOLUTIONS/PORTA-LISA PLUS/2007-2011

**NHTSA Campaign Number:** 10V-381      **Mfg's Report Date:** August 10, 2010

**Components:** TRAILER HITCHES

**Potential Number of Units Affected:** 178

**Summary:**

JAG MOBILE SOLUTIONS IS RECALLING CERTAIN MODEL YEAR 2006 THROUGH 2011 PORT-LISA AND PORTA-LISA PLUS MOBILE RESTROOMS, SHOWERS, AND COMBINATIONS TOWABLE TRAILERS. THE HITCH ASSEMBLY OF THE CHASSIS MAY BE BUILT WITH STEEL TUBES THAT ARE NOT OF ADEQUATE SIZE TO WITHSTAND THE FORCES EXERTED ON THE HITCH WHILE IN CERTAIN APPLICATIONS.

**Consequence:**

THE HITCH ON THE FRONT OF THE TRAILER COULD CRACK AND BECOME NONFUNCTIONAL OR BREAK COMPLETELY SEPARATING THE TRAILER TONGUE FROM THE REST OF THE CHASSIS, WHICH COULD RESULT IN A CRASH.

**Remedy:**

JAG WILL NOTIFY OWNERS AND DEXTER CHASSIS GROUP FIELD REPRESENTATIVES OR THEIR ASSIGNED AGENTS WILL REPAIR THE TRAILERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT AUGUST 23, 2010. OWNERS MAY CONTACT JAG AT 1-260-562-1045.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contacts for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, or by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer T. Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer T. Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement