



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 16, 2010

MS. GAY P. KENT  
DIRECTOR, PRODUCT INVESTIGATIONS  
STRUCTURE & SAFETY INTEGRATION  
GENERAL MOTORS CORPORATION  
30001 VAN DYKE – MAIL CODE 480-210-G11  
WARREN MI 48090-9055

NVS-215dgl  
10V-375

Subject: SECOND ROW SAFETY BELT INTERFERENCE

Dear MS. KENT:

This letter serves to acknowledge General Motors' notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/ENCLAVE/2009-2010  
CHEVROLET/TRVERSE/2009-2010  
GMC/ACADIA/2009-2010  
SATURN/OUTLOOK/2009-2010

**NHTSA Campaign Number:** 10V-375

**Mfg's Report Date:** August 12, 2010

**Components:** SEAT BELTS

**Potential Number of Units Affected:** 207,210

**Summary:**

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2009-2010 CHEVROLET TRAVERSE, BUICK ENCLAVE, GMC ACADIA, AND SATURN OUTLOOK VEHICLES. THE SECOND ROW SEAT SIDE TRIM SHIELD RESTRICTS THE UPWARD ROTATION OF THE SAFETY BELT BUCKLE WHEN THE SEAT BACK IS RETURNED TO A SEATING POSITION AFTER BEING FOLDED FLAT. IF THE BUCKLE CONTACTS THE SEAT FRAME, ADDITIONAL EFFORT IS REQUIRED TO RETURN THE SEAT TO A SEATING POSITION. IF SUFFICIENT FORCE IS APPLIED, THE BUCKLE COVER COULD BE PUSHED DOWN THE STRAP, EXPOSING AND PARTIALLY DEPRESSING THE RED RELEASE BUTTON.

**Consequence:**

THE SAFETY BELT MAY NOT RESTRAIN THE OCCUPANT AS INTENDED DURING A CRASH, INCREASING THE RISK OF INJURY TO THE SEAT OCCUPANT.

**Remedy:**

DEALERS WILL MODIFY THE SECOND ROW SEAT SIDE TRIM SHIELDS. IF A SAFETY BELT BUCKLE IS DAMAGED, DEALERS WILL REPLACE IT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE AUGUST 31, 2010. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438, BUICK AT 1-866-608-8080, GMC AT 1-866-996-9463, AND SATURN AT 1-800-972-8876, OR AT THE OWNER CENTER AT [WWW.GMOWNERCENTER.COM](http://www.gmownercenter.com).

**Notes:**

GM'S RECALL NO. N100243. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement