



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 16, 2010

MR. TIMOTHY J. NALEPKA
SENIOR VICE PRESIDENT &
GENERAL COUNSEL
MOTOR COACH INDUSTRIES, INC.
1700 EAST GOLF ROAD SUITE 300
SCHAUMBURG, IL 60173

NVS-215dgl
10V-373

SUBJECT: SE-GI WINDOW DEBONDING

DEAR MR. NALEPKA:

This letter serves to acknowledge Motor Coach Industries, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCI/E4500/2001-2004
MCI/E4500C/2002-2006
MCI/J4500/2001-2005
MCI/J4500C/2006

NHTSA Campaign Number: 10V-373

Mfg's Report Date: August 11, 2010

Components: VISIBILITY GLASS SIDE/REAR

Potential Number of Units Affected: 1,087

Summary:

MCI IS RECALLING CERTAIN MODEL YEAR 2001-2004 E4500, MODEL YEAR 2002-2006 E4500C, MODEL YEAR 2001-2005 J4500, AND MODEL YEAR 2006 J4500C MOTOR COACHES EQUIPPED WITH SE-GI PASSENGER WINDOWS. THE ADHESIVE BOND BETWEEN THE WINDOW GLASS AND THE ALUMINUM WINDOW FRAME ON THE AFFECTED COACHES MAY DEGRADE.

Consequence:

IF THE WINDOW GLASS BECOMES PARTIALLY OR COMPLETELY DEBONDED FROM ITS FRAME, THE WINDOW GLASS MAY DETACH AND FALL FROM THE COACH AND CAUSE PERSONAL INJURY OR PROPERTY DAMAGE.

Remedy:

DEALERS WILL INSPECT, TEST, AND REPAIR OR REPLACE, AS NECESSARY, THE SE-GI WINDOW ASSEMBLIES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2010. OWNERS MAY CONTACT MCI CUSTOMER SERVICE AT 1-800-241-2947.

Notes:

MCI'S RECALL CAMPAIGN 348. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.


Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement