



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 12, 2010

DAVID M MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
PO BOX 629
JACKSON CENTER, OH 45334-0629

NVS-215dgl
10V-370

SUBJECT: INCORRECT WHEEL WELL PROFILE CUTOUT

DEAR MR. MIHALICK:

This letter serves to acknowledge Thor Industries Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELDORADO/TRANSTECH/2007-2010

NHTSA Campaign Number: 10V-370

Mfg's Report Date: August 6, 2010

Components: WHEEL

Potential Number of Units Affected: 246

Summary:

ELDORADO NATIONAL - KANSAS IS RECALLING CERTAIN MODEL YEAR 2007-2010 TRANSTECH BUSES. THESE VEHICLES WERE MANUFACTURED WITH AN INCORRECT WHEEL WELL PROFILE CUTOUT. THE SMALLER PROFILE RESULTS IN A REDUCED CLEARANCE BETWEEN THE WHEEL WELL RUBBER MOLDING ATTACHMENT SCREWS AND THE BUS' TIRES. THE ATTACHMENT SCREWS COULD RUB AGAINST THE BUS' TIRES RESULTING IN A TIRE FAILURE.

Consequence:

A TIRE FAILURE COULD RESULT IN LOSS OF CONTROL OF THE VEHICLE INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT THE VEHICLES TO ENSURE THEY HAVE THE CORRECT REAR WHEEL WELL PROFILE. IF A BUS IS FOUND TO HAVE THE INCORRECT PROFILE, THE WHEEL WELL OPENING WILL BE CUT TO THE CORRECT PROFILE TO ENSURE PROPER CLEARANCE TO THE TIRE. ADDITIONALLY, NEW FASTENERS WILL BE INSTALLED ATTACHING THE WHEEL WELL RUBBER MOLDING. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE AUGUST 16, 2010. OWNERS MAY CONTACT ELDORADO NATIONAL AT 1-800-955-9086.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement