



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 6, 2010

KANUPRIYA ARORA
COMPLIANCE
AUTOCAR, LLC
551 SOUTH WASHINGTON STREET
HAGERSTOWN IN 47346

NVS-215dgl
10V-363

SUBJECT: IGNITION RELAY

DEAR MR. ARORA:

This letter serves to acknowledge Autocar LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
AUTOCAR/ACX/2008-2009

NHTSA Campaign Number: 10V-363

Mfg's Report Date: August 4, 2010

Components: ELECTRICAL SYSTEM IGNITION

Potential Number of Units Affected: 2317

Summary:

AUTOCAR IS RECALLING CERTAIN MODEL YEAR 2008-2009 ACX HEAVY DUTY CLASS 8 VEHICLES MANUFACTURED FROM NOVEMBER 30, 2007 THROUGH AUGUST 3, 2010. WATER INTRUSION IN THE IGNITION RELAY MAY LEAD TO CORROSION, WHICH MAY SHORT-CIRCUIT THE RELAY CAUSING THE PART TO FAIL.

Consequence:

FAILURE OF THE RELAY COULD CAUSE THE ENGINE TO SHUT DOWN WITHOUT WARNING OR FAIL TO START INCREASING THE RISK OF A CRASH.

Remedy:

AN OWNER NOTIFICATION LETTER WILL BE MAILED WHICH WILL PROVIDE INSTRUCTIONS FOR SCHEDULING REPAIR OF THE VEHICLE AT AN AUTHORIZED AUTOCAR SERVICE FACILITY. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE AUGUST 31, 2010. OWNERS MAY CONTACT AUTOCAR AT 1-765-489-5499.

Notes:

AUTOCAR RECALL NO. A-1003. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement