



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 5, 2010

MR. JONATHAN LAFORTE
TECHNICAL MANAGER
DUCATI NORTH AMERICA
10443 BANDLEY DRIVE
CUPERTINO, CA 95014

NVS-215dgl
10V-358

SUBJECT: STEERING HEAD SCREW

DEAR MR. LAFORTE:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
DUCATI/MTS 1200/2010

NHTSA Campaign Number: 10V-358

Mfg's Report Date: July 28, 2010

Components: STEERING

Potential Number of Units Affected: 196

Summary:

DUCATI IS RECALLING CERTAIN MODEL YEAR 2010 MULTISTRADA 1200 MOTORCYCLES. DURING PRODUCTION AN INCORRECT SCREW MAY HAVE BEEN INSTALLED IN THE MOTORCYCLE'S STEERING HEAD. THIS SITUATION COULD CAUSE THE STEERING HEAD TO POSSIBLY BECOME LOOSE DURING NORMAL OPERATION.

Consequence:

ANY LOOSENING OF THE STEERING HEAD COULD ADVERSELY AFFECT THE DRIVER'S ABILITY TO STEER THE MOTORCYCLE INCREASING THE RISK OF A CRASH.

Remedy:

DEALER WILL REPLACE THE STEERING HEAD SCREW WITH THE CORRECT SCREW. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2010. OWNERS MAY CONTACT DUCATI AT 800-231-6696.

Notes:

DUCATI SAFETY RECALL NO. RCL-10-003. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.


Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement