



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 30, 2010

MR. KERRY LEGG
VEHICLE SAFETY & COMPLIANCE MANAGER
CUSTOMER SERVICES HEAD OFFICE
NEW FLYER INDUSTRIES
25 DEBATES STREET
WINNIPEG, MB CANADA R2J 4G5

NVS-215dgl
10V-343

SUBJECT: PASSENGER ASSIST GRAB STRAP HANDLES

DEAR MR. LEGG:

This letter serves to acknowledge New Flyer Industries' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEW FLYER/C40LFR/2008
NEW FLYERD40LF/2008
NEW FLYER/DE60LF/2008
NEW FLYER/DE60LFA/2009

NHTSA Campaign Number: 10V-343

Mfg's Report Date: July 22, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 145

Summary:

NEW FLYER IS RECALLING CERTAIN MODEL YEAR 2008 C40LFR, D40LF AND DE60LF HEAVY DUTY TRANSIT BUSES, AS WELL AS MODEL YEAR 2009 DE60LFA HEAVY DUTY TRANSIT BUSES. THE PASSENGER ASSIST GRAB STRAP HANDLES HAVE EXPERIENCED MULTIPLE FAILURES IN THE FIELD.

Consequence:

FAILURE OF A PASSENGER ASSIST GRAB STRAP HANDLE COULD RESULT IN A PASSENGER FALLING AND BEING INJURED.

Remedy:

DEALERS WILL REPLACE THE EXISTING PASSENGER ASSIST GRAB STRAP HANDLES WITH AN IMPROVED PRODUCT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2010. OWNERS MAY CONTACT NEW FLYER AT 204-934-4876.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement