U.S. Department of Transportation National Highway Traffic Safety Administration

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215dgl

10V-335

July 23, 2010

MR. ADAM KOPSTEIN MANAGER AUTOMOTIVE SAFETY & COMPLIANCE VOLVO CARS OF NORTH AMERICA, LLC 1 VOLVO DRIVE P.O. BOX 914 ROCKLEIGH, NJ 07647

KOCKLEIGH, NJ 07047

SUBJECT: TIRE PRESSURE MONITORING SYSTEM SOFTWARE/FMVSS 110

DEAR MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: VOLVO/S80/2007-2010

NHTSA Campaign Number: 10V-335

Mfg's Report Date: July 21, 2010

Components: TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS

Potential Number of Units Affected: 3,635

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2007-2010 S80 VEHICLES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 110, "TIRE SELECTION AND RIMS." THE TIRE AND LOADING INFORMATION LABEL AND A PAGE IN THE OWNER'S MANUAL CONTAIN INCORRECT MAXIMUM PERMISSIBLE INFLATION PRESSURE AND THE TIRE PRESSURE MONITORING SYSTEM (TPMS) SOFTWARE HAS AN INCORRECT TRIGGER LEVEL.

Consequence:

THESE VEHICLES DOES NOT MEET THE REQUIRED SAFETY STANDARDS.

Remedy:

DEALERS WILL UPDATE THE VEHICLES WITH A NEW TIRE AND LOADING INFORMATION LABEL, OWNER'S MANUAL LABEL AND TPMS SOFTWARE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552 OR CUSTOMERCARE@VOLVOFORLIFE.COM.

Notes:

VOLVO SAFETY RECALL NO. R228. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO HTTP://WWW.SAFERCAR.GOV.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner). As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at <u>Delia.lopez@dot.gov</u>, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

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Jennifer Timian Acting Chief, Recall Management Division Office of Defects Investigation Enforcement