



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 22, 2010

MR. MAURICE ARCANGELI
DIRECTOR, GOVERNMENT RELATIONS
SUBARU OF AMERICA, INC.
2235 RT. 70W PO BOX 6000
CHERRY HILL, NJ 08034

NVS-215kjs
10V-326

SUBJECT: TRANSMISSION

DEAR MR. ARCANGELI:

This letter serves to acknowledge Subaru of America, Inc.'s (Subaru) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/LEGACY/2010-2011
SUBARU/OUTBACK/2010-2011

NHTSA Campaign Number: 10V-326 **Mfg's Report Date:** July 15, 2010

Components: POWER TRAIN:MANUAL TRANSMISSION

Potential Number of Units Affected: 809

Summary:

SUBARU IS RECALLING CERTAIN MODEL YEAR 2010 AND 2011 OUTBACK AND LEGACY PASSENGER VEHICLES MANUFACTURED FROM APRIL 28 THROUGH JUNE 23, 2010. DUE TO A PROGRAMMING ERROR, A LUBRICATION HOLE WITHIN THE 6-SPEED MANUAL TRANSMISSION WAS OMITTED.

Consequence:

IF THE TRANSMISSION GEARS ARE NOT PROPERLY LUBRICATED, A GROANING SOUND MAY BEGIN TO DEVELOP ALERTING THE DRIVER OF A PROBLEM. IF THE SOUND IS IGNORED AND NO ACTION IS TAKEN, THE GEARS WILL EVENTUALLY BREAK AND THIS CONDITION WILL LEAD TO VEHICLE POWER LOSS, POSSIBLY RESULTING IN A CRASH.

Remedy:

SUBARU WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES BY DRILLING AN OIL LUBRICATION HOLE AND, IF NECESSARY, REPLACE THE INTERNAL PARTS WITH NEW ONES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT AUGUST 6, 2010. OWNERS MAY CONTACT SUBARU AT 1-800-782-2783.

Notes:

SUBARU'S RECALL CAMPAIGN NUMBER IS WVS-29. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

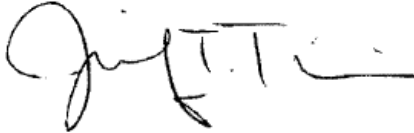
The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement