



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 16, 2010

MR. DUANE CASTEEL
WARRANTY & PARTS MANAGER
WORK AND PLAY, A DIVISION OF FOREST RIVER, INC
55470 COUNTY ROAD 1
PO BOX 3030
ELKHART, IN 46515-3030

NVS-215dgl
10V-325

SUBJECT: EGRESS WINDOW MAY STICK

DEAR MR. CASTEEL:

This letter serves to acknowledge Work and Play's, a Division of Forest River, Inc., notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/ WORK AND PLAY /2010
FOREST RIVER/ WORK AND PLAY /2011

NHTSA Campaign Number: 10V-325

Mfg's Report Date: June 21, 2010

Components: EQUIPMENT: RECREATIONAL VEHICLE

Potential Number of Units Affected: 250

Summary:

FOREST RIVER IS RECALLING CERTAIN MODEL YEAR 2010-2011 WORK AND PLAY TRAVEL AND FIFTH WHEELS TRAILERS MANUFACTURED FROM FEBRUARY 26, 2009 THROUGH JUNE 14, 2010. THE EGRESS WINDOW MAY STICK OR REQUIRE MORE THAN 20 POUNDS OF PRESSURE TO OPEN.

Consequence:

IN THE EVENT OF AN EMERGENCY, AN EGRESS WINDOW MAY BE DIFFICULT TO OPEN AND MAY DELAY OR PREVENT AN OCCUPANT'S EGRESS, INCREASING THE RISK OF PERSONAL INJURY.

Remedy:

DEALERS WILL MAKE THE NECESSARY REPAIRS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JULY 2010. OWNERS MAY CONTACT WORK AND PLAY CUSTOMER SERVICE AT 1-574-533-8460.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577, however please change NHTSA's hotline information to read: "The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>."

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement