



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 15, 2010

MR. ROGER LACKORE
DIRECTOR OF RESEARCH AND DEVELOPMENT
PIERCE MANUFACTURING, INC.
2600 AMERICAN DRIVE P.O. BOX 2017
APPLETON, WI 54912-2017

NVS-215dgl
10V-317

SUBJECT: DISC BRAKE CALIPER AUTOMATIC TIRE CHAIN BRACKET

DEAR MR. LACKORE:

This letter serves to acknowledge Pierce Manufacturing, Inc's (Pierce) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/2006-2010
PIERCE/DASH/2006-2010
PIERCE/ENFORCER/2006-2010
PIERCE/IMPEL/2006-2010
PIERCE/QUANTUM/2006-2010
PIERCE/VELOCITY/2006-2010

NHTSA Campaign Number: 10V-317

Mfg's Report Date: July 8, 2010

Components: SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS:
DISC: CALIPER

Potential Number of Units Affected: 45

Summary:

PIERCE IS RECALLING CERTAIN MODEL YEAR 2006 THROUGH 2010 ARROW XT, DASH, ENFORCER, IMPEL, QUANTUM, AND VELOCITY FIRE TRUCKS MANUFACTURED FROM OCTOBER 11, 2006 THROUGH JUNE 16, 2010. THE REAR DISC BRAKE CALIPER MAY INTERFERE WITH THE AUTOMATIC TIRE CHAIN BRACKETS. THIS INTERFERENCE MAY RESTRICT THE CALIPER FROM FULL MOVEMENT.

Consequence:

IF THIS INTERFERENCE OCCURS, BRAKING PERFORMANCE MAY BE REDUCED WITHOUT WARNING AND A CRASH MAY OCCUR.

Remedy:

DEALERS WILL INSTALL A NEW AUTOMATIC TIRE CHAIN BRACKET. THE NEW BRACKET PROVIDES ADDITIONAL CLEARANCE FOR THE FULL ACTUATION OF THE DISC BRAKE CALIPER. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2010. OWNER MAY CONTACT PIERCE AT 1-920-832-3000.

Notes:

PIERCE SAFETY RECALL NO. 39-0139830. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement