



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 8, 2010

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE IN 46850-0088

NVS-215kjs
10V-314

SUBJECT: FUEL LINE FAILURE

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
WORKHORSE/R20/2008

NHTSA Campaign Number: 10V-314 **Mfg's Report Date:** July 2, 2010

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 39

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2008 WORKHORSE R20 CHASSIS MANUFACTURED FROM FEBRUARY 5, 2007 THROUGH SEPTEMBER 24, 2008, EQUIPPED WITH CATERPILLAR C7 ENGINES. THE #5 AND #6 FUEL LINES MAY CRACK AT THE FASTENING POINT TO THE COMMON FUEL RAIL AND CAUSE A FUEL LEAK.

Consequence:

A FUEL LEAK, IN THE PRESENCE OF AN IGNITION SOURCE, CAN RESULT IN A VEHICLE FIRE.

Remedy:

CATERPILLER WILL NOTIFY OWNERS AND REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 1, 2010. OWNERS MAY CONTACT CATERPILLAR TOLL-FREE AT 1-800-447-4986 OR NAVISTAR AT 1-260-461-1890.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).


As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Please note that we have separated your report into two recall files with separate recall identification numbers. This has been done to expedite and improve our monitoring of school bus recalls. Accordingly, you are now required to file separate quarterly status reports for the school bus and non-school bus populations under each recall campaign's

applicable recall number. In the future, please file two separate reports if you have a recall campaign that will involve both school buses and non-school bus vehicles. We appreciate your assistance in our joint interest in making sure school bus recall campaigns are completed appropriately and promptly.

Sincerely,

A handwritten signature in black ink, appearing to read "J. T. Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement