



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 8, 2010

MR. KERRY LEGG
SAFETY COMPLIANCE MANAGER
NEW FLYER INDUSTRIES CANADA ULC
NEW FLYER OF AMERICA INC.
25 DEBAETS ST. WINNIPEG
MB CANADA R2J 4G5

NVS-215dgl
10V-313

SUBJECT: INTERMEDIATE STEERING COLUMNS/TRW

DEAR MR. LEGG:

This letter serves to acknowledge New Flyer of America Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NEW FLYER/D40LFR/2008
NEW FLYER/DE60LFR/2009

Mfg's Report Date: July 5, 2010

NHTSA Campaign Number: 10V-313

Components: STEERING: COLUMN

Potential Number of Units Affected: 42

Summary:

NEW FLYER IS RECALLING CERTAIN MODEL YEAR 2008 D40LFR AND MODEL YEAR 2009 DE60LFR HEAVY DUTY LOW FLOOR TRANSIT BUSES EQUIPPED WITH TRW IGEN3 INTERMEDIATE STEERING COLUMNS. THE WELD AROUND THE IGEN3 STEERING SHAFT TUBE THAT SECURES THE SPLINE TUBE TO THE INTERMEDIATE TUBE MAY BE MIS-LOCATED.

Consequence:

MIS-LOCATED WELDS MAY RESULT IN TORSIONAL AND AXIAL STRENGTH FALLING BELOW ACCEPTABLE LEVELS. THIS CONDITION COULD RESULT IN SEPARATION OF THE STEERING COLUMN, LOSS OF STEERING CONTROL AND A VEHICLE CRASH WITHOUT WARNING.

Remedy:

NEW FLYER WILL NOTIFY OWNERS BUT HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. TRW IS HANDLING THE REMEDY FOR THIS CAMPAIGN PLEASE SEE TRW'S DEFECT REPORT 10E-026. THE CORRECTIVE ACTION INVOLVES INSPECTION AND REPLACEMENT OF THE STEERING COLUMNS IF FOUND TO BE DEFECTIVE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. OWNERS MAY CONTACT TRW AT 765-429-1768 OR NEW FLYER CUSTOMER SERVICE AT 204-934-4876.

Notes:

NEW FLYER SAFETY RECALL NO. R10-014. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

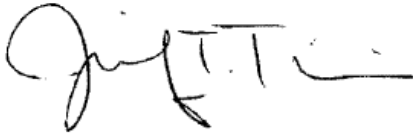
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement