



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 8, 2010

MR. BRIAN VAN BODEGRAVEN  
CLAIMS MANAGER  
PACCAR INCORPORATED  
P.O. BOX 1518  
BELLEVUE, WA 98009

NVS-215dgl  
10V-308

SUBJECT: STEERING SHAFT WELD

DEAR MR. BODEGRAVEN:

This letter serves to acknowledge PACCAR Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KENWORTH/C500/2008-2010  
KENWORTH/T2000/2008-2010  
KENWORTH/T660/2008-2010  
KENWORTH/T800/2008-2010  
KENWORTH/W900/2008-2010  
PETERBILT/365/2008-2010  
PETERBILT/367/2008-2010  
PETERBILT/384/2008-2010  
PETERBILT/386/2008-2010  
PETERBILT/387/2008-2010  
PETERBILT/388/2008-2010  
PETERBILT/389/2008-2010

**Mfg's Report Date:** June 25, 2010

**NHTSA Campaign Number:** 10V-308

**Components:** STEERING: COLUMN

**Potential Number of Units Affected:** 293 (Note: Peterbilt affected vehicles TBD)

**Summary:**

PACCAR IS RECALLING CERTAIN MODEL YEAR 2008-2010 TRUCKS EQUIPPED WITH TRW STEERING SHAFTS. THE CIRCUMFERENTIAL WELD AROUND THE STEERING SHAFT TUBE THAT WELDS THE SPLINED TUBE TO THE NON-SPLINED TUBE MAY BE MISLOCATED. MISLOCATION OF THE CIRCUMFERENTIAL WELD MAY ALLOW THE SPLINED TUBE AND NON-SPLINED TUBE TO ROTATE RELATIVE TO ONE ANOTHER DURING A LOW SPEED, HIGH TORQUE TURN, POSSIBLY RESULTING IN A SEPARATION OF THE TWO TUBES.

**Consequence:**

A SEPARATION OF THE SPLINED AND NON-SPLINED TUBES WOULD CAUSE A LOSS OF STEERING CONTROL AND INCREASE THE RISK OF A VEHICLE CRASH.

**Remedy:**

DEALERS WILL INSPECT THE STEERING SHAFT USING A WELD PLACEMENT GAUGE PROVIDED BY TRW. ANY STEERING SHAFT FOUND TO HAVE BEEN WELDED IMPROPERLY WILL BE REPLACED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JULY 2010. OWNERS MAY CONTACT KENWORTH AT 425-828-5440 AND PETERBILT AT 940-591-4196.

**Notes:**

KENWORTH SAFETY RECALL NO. 10KW-F & PETERBILT SAFETY RECALL NO. 0610-D. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement