



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 2, 2010

MR. WILLIAM CONWAY  
COACHMEN RECREATIONAL VEHICLE  
A DIVISION OF FOREST RIVER  
P.O. BOX 30  
MIDDELBURY, IN 46540

NVS-215kjs  
10V-301

SUBJECT: EGRESS WINDOWS

DEAR MR. CONWAY:

This letter serves to acknowledge Coachmen Recreational Vehicle's (Coachmen) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
COACHMEN/CATALINA/2010-2011

**NHTSA Campaign Number:** 10V-301      **Mfg's Report Date:** June 21, 2010

**Components:** STRUCTURE:BODY

**Potential Number of Units Affected:** 2,931

**Summary:**

COACHMEN IS RECALLING CERTAIN MODEL YEAR 2010 AND 2011 CATALINA TRAVEL TRAILERS MANUFACTURED FROM JUNE 23, 2009 THROUGH JUNE 14, 2010. A FOAM SEAL WITH AN ADHESIVE WAS USED ON THE EGRESS (EMERGENCY) WINDOWS. AS A RESULT, THE EGRESS WINDOW MAY STICK OR MAY REQUIRE MORE THAN 20 POUNDS OF PRESSURE TO OPEN.

**Consequence:**

IN THE EVENT OF AN EMERGENCY, AN EGRESS WINDOW MAY BE DIFFICULT TO OPEN, INCREASING THE RISK OF PERSONAL INJURY.

**Remedy:**

COACHMEN WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JULY 2010. OWNERS MAY CONTACT COACHMEN RV CUSTOMER SERVICE AT 1-800-453-6064.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577, with the exception that the date of June 21, 2010 will need to be changed to represent the actual date of mailing of the letters. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contacts for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, or by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink that reads "Kelly Schuler for". The signature is written in a cursive style with a long, sweeping underline.

Jennifer T. Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement