



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 30, 2010

MR. MICHAEL SCOTT
COMPLIANCE SUPPORT
SPRINTER ENGINEERING AND
COMPLIANCE SUPPORT
8501 PALMETTO COMMERCE PKWY
LADSON, SC 29456

NVS-215kjs
10V-294

SUBJECT: OIL FILLER NECK/OIL LEAK

DEAR MR. SCOTT:

This letter serves to acknowledge Sprinter Engineering and Compliance Support's (Sprinter) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/SPRINTER 2500/2009
DODGE/SPRINTER 3500/2009
FREIGHTLINER/SPRINTER 2500/2009-2010
FREIGHTLINER/SPRINTER 3500/2009-2010
MERCEDES-BENZ/SPRINTER 2500/2010
MERCEDES-BENZ/SPRINTER 3500/2010

NHTSA Campaign Number: 10V-294 **Mfg's Report Date:** June 28, 2010

Components: FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:FILLER PIPE AND CAP

Potential Number of Units Affected: 2,589

Summary:

SPRINTER IS RECALLING CERTAIN MODEL YEAR 2009 AND 2010 VEHICLES MANUFACTURED FROM NOVEMBER 2009 THROUGH MARCH 2010 AND SOLD UNDER THE MERCEDES-BENZ, FREIGHTLINER, AND DODGE BRAND NAME. THE SPRING PLATE WHICH ATTACHES THE OIL FILLER NECK TO THE CYLINDER-HEAD COVER MAY CRACK.

Consequence:

A CRACK IN THE SPRING PLATE MAY RESULT IN ENGINE OIL LEAKING INTO THE ENGINE COMPARTMENT FROM THE OIL FILLER NECK, POSSIBLY LEADING TO THE ACCUMULATION OF DIRT IN THE ENGINE COMPARTMENT WITH SUBSEQUENT SOILING OF THE ROAD SURFACE WHICH COULD LEAD TO A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE OIL FILLER NECK FREE OF CHARGE. MERCEDES-BENZ USA IS HANDLING THE MERCEDES-BENZ AND FREIGHTLINER SPRINTER OWNER NOTIFICATION AND REMEDY FOR THIS CAMPAIGN, AND CHRYSLER IS HANDLING THE DODGE SPRINTER OWNER NOTIFICATION AND REMEDY FOR THIS CAMPAIGN. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2010. MERCEDES-BENZ AND FREIGHTLINER SPRINTER OWNERS MAY CONTACT MBUSA, LLC AT 1-877-762-8276, AND DODGE SPRINTER OWNERS MAY CONTACT CHRYSLER AT 1-800-992-1997.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contacts for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, or by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and a long, sweeping underline.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement