



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 29, 2010

MR. KENNETH M. BUSH  
ASSOCIATE DIRECTOR  
GOVERNMENT RELATIONS  
AMERICAN SUZUKI MOTOR CORPORATION  
PO BOX 1100  
BREA, CA 92822-1100

NVS-215kjs  
10V-287

SUBJECT: INSTRUMENT PANEL DOOR

DEAR MR. BUSH:

This letter serves to acknowledge American Suzuki Motor Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with the requirements of Federal Motor Vehicle Safety Standard No. 201, "Occupant Protection in Interior Impact," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
SUZUKI/KIZASHI/2010

**NHTSA Campaign Number:** 10V-287

**Mfg's Report Date:** June 25, 2010

**Components:** STRUCTURE:BODY:DOOR:HINGE AND ATTACHMENTS

**Potential Number of Units Affected:** 5,107

**Summary:**

SUZUKI IS RECALLING CERTAIN MODEL YEAR 2010 KIZASHI PASSENGER VEHICLES MANUFACTURED FROM OCTOBER 13, 2009 THROUGH MAY 31, 2010. THE HINGED DOOR OF THE CENTER LOWER BOX LOCATED IN THE FRONT DASHBOARD AREA FAILS TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 201, "OCCUPANT PROTECTION IN INTERIOR IMPACT."

**Consequence:**

THE DOOR MAY OPEN IN A CRASH, INCREASING THE RISK OF INJURY TO THE VEHICLE'S OCCUPANTS.

**Remedy:**

SUZUKI WILL NOTIFY OWNERS AND DEALERS WILL REPLACE THE INSTRUMENT PANEL CENTER LOWER BOX OF THE AFFECTED VEHICLES WITH A NEW PART FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT JULY 9, 2010. OWNERS MAY CONTACT SUZUKI AT 1-714-996-7040.

**Notes:**

SUZUKI'S CAMPAIGN NUMBER IS SG. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

You are reminded that under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement