



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 30, 2010

MR. MAURICE ARCANGELI
DIRECTOR, GOVERNMENT RELATIONS
SUBARU OF AMERICA, INC.
2235 RT. 70 WEST PO BOX 6000
CHERRY HILL, NJ 08034

NVS-215dgl
10V-283

SUBJECT: OPEN CIRCUIT OF STEERING ROLL CONNECTOR

DEAR MR. ARCANGELI:

This letter serves to acknowledge Subaru of America, Inc.'s (Subaru) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SUBARU/LEGACY/2010
SUBARU/OUTBACK/2010

NHTSA Campaign Number: 10V-283

Mfg's Report Date: June 22, 2010

Components: STEERING: LINKAGE: ROD: RELAY: CONNECTING

Potential Number of Units Affected: 73,698

Summary:

SUBARU IS RECALLING CERTAIN MODEL YEAR 2010 OUTBACK AND LEGACY PASSENGER VEHICLES MANUFACTURED FROM FEBRUARY 16, 2009 THROUGH APRIL 12, 2010. THE WIRING IN THE STEERING COLUMN ELECTRICAL ROLL CONNECTOR LOCATED BEHIND THE VEHICLE'S STEERING WHEEL MAY DEVELOP STRESS CRACKS AND EVENTUALLY BREAK. IF THIS WERE TO HAPPEN CERTAIN ELECTRICAL COMPONENTS MAY NOT OPERATE AS INTENDED.

Consequence:

POSSIBLE CIRCUITS AFFECTED ARE THE DRIVER'S FRONTAL AIRBAG, PADDLE SHIFTER FUNCTION, CRUISE CONTROL, HORN CONTROL AND RADIO FUNCTIONS INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL CHECK LOT NUMBER OF THE STEERING ROLL CONNECTOR. THE ROLL CONNECTOR WILL BE REPLACED WITH A NEW ONE IF THE LOT NUMBER SHOWED ANY AFFECTED RANGE OF THE FAILURE OCCURRENCE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JULY 1, 2010. OWNERS MAY CONTACT SUBARU AT 1-800-782-2783.

Notes:

SUBARU'S RECALL CAMPAIGN NUMBER IS WVR-28. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement