



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 24, 2010

MR. WILLIAM G. CONWAY JR.
FOREST RIVER, INC
55470 COUNTY ROAD 1
PO BOX 3030
ELKHART, IN 46515-3030

NVS-215dgl
10V-281

SUBJECT: LP GAS CONTROL WATER HEATER

DEAR MR. CONWAY:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FOREST RIVER/SALEM/2011
FOREST RIVER/WILDWOOD/2011

NHTSA Campaign Number: 10V-281

Mfg's Report Date: June 14, 2010

Components: EQUIPMENT: RECREATIONAL VEHICLE: LPG WATER HEATER

Potential Number of Units Affected: 1,488

Summary:

FOREST RIVER IS RECALLING CERTAIN MODEL YEAR 2011 SALEM AND WILDWOOD TRAVEL AND FIFTH WHEEL TRAILERS MANUFACTURED FROM OCTOBER 2009 THROUGH JUNE 11, 2010. THE TEMPERATURE CONTROL MECHANISM OF THE WATER HEATER MAY HAVE BEEN DAMAGED DURING INSTALLATION IN THE UNIT. AS A RESULT, THE BURNER MAY FLAME UP OUT OF CONTROL WHEN LIT.

Consequence:

THE EXCESS FLAME OUTSIDE OF THE BURNER CHAMBER CAN RESULT IN A FIRE IN THE RV TRAILER.

Remedy:

DEALERS WILL REPAIR OR REPLACE THE WATER HEATER FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2010. OWNERS MAY CONTACT FOREST RIVER AT 574-534-6913.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577.

- Please add the following as the first sentence to read: This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.
- Please change the word "determined" to "decided"
- Forest River information telephone number needs to be added for customers to call to make the appointment.
- A reimbursement paragraph needs to be added i.e., "If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact"
- Lease vehicles sentence needs to be added, i.e., "Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days."

- Please change NHTSA’s hotline information to read: “the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.”

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal line extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement