



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 17, 2010

MR. ROGER LACKORE  
DIRECTOR OF RESEARCH AND DEVELOPMENT  
PIERCE MANUFACTURING, INC.  
2600 AMERICAN DRIVE P.O. BOX 2017  
APPLETON, WI 54912-2017

NVS-215dgl  
10V-269

**SUBJECT: BRAKE SLACK ADJUSTER INTERFERENCE/TIRE CHAIN**

**DEAR MR. LACKORE:**

This letter serves to acknowledge Pierce Manufacturing, Inc's (Pierce) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PIERCE/ARROW XT/2009-2010

PIERCE/QUANTUM/2009-2010

PIERCE/VELOCITY/2009-2010

**NHTSA Campaign Number:** 10V-269

**Mfg's Report Date:** June 14, 2010

**Components:** SERVICE BRAKES, AIR: SLACK ADJUSTERS: AUTOMATIC

**Potential Number of Units Affected:** 14

**Summary:**

PIERCE IS RECALLING CERTAIN MODEL YEAR 2009 THROUGH 2010 ARROW XT, QUANTUM, AND VELOCITY EMERGENCY VEHICLES MANUFACTURED FROM AUGUST 11, 2009, THROUGH MAY 20, 2010. THE REAR BRAKE SLACK ADJUSTERS MAY INTERFERE WITH THE AUTOMATIC TIRE CHAIN BRACKETS. THE INTERFERENCE OCCURS AT NEAR FULL STROKE OF THE SLACK ADJUSTERS. DUE TO THE VARYING AUTOMATIC SLACK ADJUSTER MOVEMENT, THE SLACK ADJUSTER MAY CONTACT THE TIRE CHAIN BRACKET.

**Consequence:**

IF THIS INTERFERENCE OCCURS, THE BRAKE CAPABILITY MAY BE COMPROMISED AND A CRASH MAY OCCUR WITHOUT WARNING.

**Remedy:**

DEALERS WILL INSTALL A NEW AUTOMATIC TIRE CHAIN BRACKET FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2010. OWNER MAY CONTACT PIERCE AT 1-920-832-3000.

**Notes:**

PIERCE'S SAFETY RECALL NO. 39-0139830. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement