



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 14, 2010

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND OR 97217-3849

NVS-215kjs
10V-260

SUBJECT: IDLER ARM SPACER

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

WESTERN STAR/4900 SA/2002-2011

NHTSA Campaign Number: 10V-260 **Mfg's Report Date:** June 10, 2010

Components: STEERING

Potential Number of Units Affected: 4

Summary:

DTNA IS RECALLING CERTAIN 2002 THROUGH 2011 WESTERN STAR 4900 SA TRUCKS MANUFACTURER FROM DECEMBER 21, 2001 THROUGH JUNE 4, 2010. THE SPACER USED TO CONNECT THE AFT STEER AXLE IDLER ARM TO THE FRAME RAIL MAY DEVELOP CRACKS AND EVENTUALLY BREAK UNDER SEVERE STEERING CONDITIONS ALLOWING THE IDLER ARM TO SEPARATE FROM THE FRAME RAIL RESULTING IN DIMINISHED STEERING CONTROL.

Consequence:

DIMINISHED STEERING CONTROL INCREASES THE RISK OF A CRASH.

Remedy:

DTNA WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT AUGUST 28, 2010. OWNERS MAY CONTACT DTNA TOLL-FREE AT 1-800-547-0712.

Notes:

DTNA'S RECALL CAMPAIGN NUMBER IS FL-581. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement