



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 16, 2010

MR. ADAM KOPSTEIN
MANAGER
AUTOMOTIVE SAFETY & COMPLIANCE
VOLVO CARS OF NORTH AMERICA, LLC
1 VOLVO DRIVE
P.O. BOX 914
ROCKLEIGH, NJ 07647

NVS-215dgl
10V-255

SUBJECT: GEARSHIFT LEVER STUD ASSEMBLY

DEAR MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/C30/2010-2011
VOLVO/S40/2010
VOLVO/V50/2010

NHTSA Campaign Number: 10V-255

Mfg's Report Date: June 8, 2010

Components: STEERING: GEAR BOX: SHAFT SECTOR

Potential Number of Units Affected: 536

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2010-2011 C30, MODEL YEAR 2010 S40 AND V50 VEHICLES EQUIPPED WITH 6 SPEED MANUAL TRANSMISSIONS. THE GEARSHIFT LEVER STUD ASSEMBLY MAY NOT HAVE BEEN TIGHTENED TO THE CORRECT SPECIFICATION DURING ASSEMBLY. IF THE GEARSHIFT LEVER CABLE OR STUD ASSEMBLY BECOMES LOOSE, IT MAY NOT BE POSSIBLE TO ENGAGE, DISENGAGE OR SHIFT GEARS.

Consequence:

THIS CONDITION CAN INCREASE THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL TORQUE THE GEARSHIFT LEVER STUD ASSEMBLY TO THE CORRECT SPECIFICATION FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2010. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552 OR CUSTOMERCARE@VOLVOFORLIFE.COM.

Notes:

VOLVO SAFETY RECALL NO. R227. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement