



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 10, 2010

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
SERVICE & QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
10V-252

SUBJECT: POWER SLIDING DOOR WIRING HARNESS ASSEMBLY

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLKSWAGEN/ROUTAN/2009

NHTSA Campaign Number: 10V-252

Mfg's Report Date: June 8, 2010

Components: ELECTRICAL SYSTEM: WIRING

Potential Number of Units Affected: 15,902

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL YEAR 2009 ROUTAN VEHICLES MANUFACTURED FROM JUNE 2008 THROUGH JULY 2009. THESE VEHICLES MAY HAVE BEEN BUILT WITH AN IMPROPER ROUTED WIRE HARNESS THAT MAY HAVE A CONDITION WHERE THE LOWER SLIDING DOOR HINGE BRACKET CAN MAKE CONTACT AND WEAR THROUGH THE WIRE INSULATION. CONTACT WITH A 12V POWER FEED CIRCUIT WITHIN THE HARNESS MAY CAUSE A HIGH RESISTIVE SHORT CIRCUIT WITHIN THE LATCH MECHANISM LOCATED INSIDE OF THE SLIDING DOOR.

Consequence:

THIS COULD RESULT IN AN OVERHEATED LATCH AND A FIRE WITHIN THE REAR SLIDING DOOR COULD OCCUR.

Remedy:

VOLKSWAGEN WILL INSPECT THE SLIDING DOOR WIRE TRACK WIRE ASSEMBLY AND THE SLIDING DOOR POWER DRIVE UNIT WIRE ASSEMBLY FOR DAMAGE, REPAIR/REPLACE AS NECESSARY, TIE STRAP THE TWO HARNESSES TOGETHER AND ROUTE THE HARNESSES UNDER THE SLIDING DOOR WEATHER STRIP. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2010. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN SAFETY RECALL NO. 97S8/T7. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement