



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 4, 2010

MR. DAVID DILLON
SR. MANAGER
CAMPAIGN AND INVESTIGATIONS
CHRYSLER GROUP LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS, MI 48326-2757

NVS-215kjs
10V-235

Subject: SLIDING DOOR WIRE TRACK ASSEMBLY/POSSIBLE FIRE

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: CHRYSLER/TOWN & COUNTRY/2008-2009
DODGE/GRAND CARAVAN/2008-2009
Mfg's Report Date: June 1, 2010

NHTSA Campaign Number: 10V-235

Components: ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 284,831

Summary:

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2008 AND 2009 DODGE GRAND CARAVAN AND CHRYSLER TOWN & COUNTRY PASSENGER VEHICLES MANUFACTURED FROM FEBRUARY THROUGH SEPTEMBER 2007. SOME OF THE VEHICLES MAY HAVE BEEN BUILT WITH AN IMPROPERLY ROUTED WIRE HARNESS THAT MAY HAVE A CONDITION WHERE THE LOWER SLIDING DOOR HINGE BRACKET CAN MAKE CONTACT AND WEAR THROUGH THE WIRE INSULATION.

Consequence:

A SHORT CIRCUIT COULD OCCUR INSIDE THE SLIDING DOOR, OVERHEATING THE LATCH, POSSIBLY RESULTING IN A FIRE.

Remedy:

CHRYSLER WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2010. OWNERS MAY CONTACT CHRYSLER TOLL-FREE AT 1-800-853-1403.

Notes:

CHRYSLER'S RECALL CAMPAIGN NUMBER IS K14. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement