



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 20, 2010

MR. BRIAN VAN BODEGRAVEN
CLAIMS MANAGER
PACCAR INCORPORATED
P.O. BOX 1518
BELLEVUE, WA 98009

NVS-215kjs
10V-212

SUBJECT: SHEETMETAL HOOD/ REAR SUPPORT BRACKET INTERFERENCE

DEAR MR. BODEGRAVEN:

This letter serves to acknowledge PACCAR Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KENWORTH/C500/2009-2011

Mfg's Report Date: May 5, 2010

NHTSA Campaign Number: 10V-212

Components: SERVICE BRAKES, AIR:DRUM:CHAMBER
STRUCTURE:BODY:HOOD

Potential Number of Units Affected: 10

Summary:

KENWORTH IS RECALLING CERTAIN MODEL YEAR 2009 THROUGH 2011 C500 TRACTOR TRAILORS MANUFACTURED FROM OCTOBER 24, 2008 THROUGH JANUARY 13, 2010. DURING MANEUVERS WITH CERTAIN COMBINATIONS OF WHEEL TURN, ARTICULATION, AND BUMP, THE BRAKE CHAMBER CAN CONTACT THE REAR HOOD SUPPORT.

Consequence:

THE CONTACT CAN DAMAGE THE BRAKE CHAMBER LEADING TO A LOSS OF BRAKING FUNCTION AT THE AFFECTED WHEEL END, INCREASING THE RISK OF A CRASH.

Remedy:

KENWORTH WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2010. OWNERS MAY CONTACT KENWORTH AT 1-425-828-5440.

Notes:

KENWORTH'S RECALL NUMBER IS 10KWC. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement