



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 11, 2010

MR. TIMOTHY J. NALEPKA
SENIOR VICE PRESIDENT &
GENERAL COUNSEL
MOTOR COACH INDUSTRIES, INC.
1700 EAST GOLF ROAD SUITE 300
SCHAUMBURG, IL 60173

NVS-215kjs
10V-199

SUBJECT: WHEEL SEPARATION

DEAR MR. NALEPKA:

This letter serves to acknowledge Motor Coach Industries, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCI/D4000/2010
MCI/D4005/2010
MCI/D4500/2010
MCI/D4505/2010
MCI/E4500/2010
MCI/J4500/2010

NHTSA Campaign Number: 10V-199

Mfg's Report Date: May 10, 2010

Components: POWER TRAIN: AXLE ASSEMBLY

Potential Number of Units Affected: 335

Summary:

MCI IS RECALLING CERTAIN MODEL YEAR 2010 D4000, D4005, D4500, D4505, E4500, AND J4500 MODEL MOTOR COACHES MANUFACTURED FROM SEPTEMBER 2009 THROUGH MAY 2010, EQUIPPED WITH ARVINMERITOR FRONT AND TAG AXLE ASSEMBLIES. THE SUSPECT AXLES MAY HAVE HAD IMPROPER TORQUE APPLIED TO THE HUB/ROTOR/WHEEL ADAPTER BOLTS DURING THE ASSEMBLY PROCESS. REDUCED BOLT TORQUE COULD LEAD TO VIBRATION LOOSENING OF THE BOLT.

Consequence:

THIS COULD RESULT IN A LOSS OF THE WHEEL POSSIBLY RESULTING IN A CRASH.

Remedy:

MCI WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE MOTOR COACHES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MAY 2010. OWNERS MAY CONTACT MCI AT 1-800-241-2947.

Notes:

MCI'S RECALL CAMPAIGN NUMBERS ARE 345 AND 346. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and a long, sweeping underline.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement