



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 11, 2010

MR. MAURICE ARCANGELI
DIRECTOR, GOVERNMENT RELATIONS
SUBARU OF AMERICA, INC.
2235 RT. 70W PO BOX 6000
CHERRY HILL, NJ 08034

NVS-215kjs
10V-196

SUBJECT: CRACK OF THE CVT FLUID COOLER HOSE

DEAR MR. ARCANGELI:

This letter serves to acknowledge Subaru of America, Inc.'s (Subaru) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/LEGACY/2010
SUBARU/OUTBACK/2010

NHTSA Campaign Number: 10V-196 **Mfg's Report Date:** May 4, 2010

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 29,443

Summary:

SUBARU IS RECALLING CERTAIN MODEL YEAR 2010 OUTBACK AND LEGACY PASSENGER VEHICLES MANUFACTURED FROM JULY 31 THROUGH DECEMBER 1, 2009. A CRACK CAN OCCUR IN THE CVT COOLER HOSE RESULTING IN A FLUID LEAK.

Consequence:

THE MANUFACTURER HAS NOT YET PROVIDED A DESCRIPTION OF THE CONSEQUENCE AS IT RELATES TO MOTOR VEHICLE SAFETY.

Remedy:

SUBARU WILL NOTIFY OWNERS AND DEALERS WILL REPLACE ANY AFFECTED COOLER HOSES FREE OF CHARGE. SUBARU HAS NOT YET PROVIDED THE AGENCY WITH A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT SUBARU AT 1-856-488-8500.

Notes:

SUBARU'S RECALL CAMPAIGN NUMBER IS WVQ-27. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement