



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 18, 2010

MR. JOHN CLARK  
CUSTOMER SERVICE  
NEWELL COACH CORPORATION  
PO BOX 511  
MIAMI OK 74355

NVS-215dgl  
10V-192

**SUBJECT: SUDDEN OPENING OF ENTRY DOOR**

**DEAR MR. CLARK:**

This letter serves to acknowledge Newell Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
NEWELL/MOTOR HOME/2010-2011

**NHTSA Campaign Number:** 10V-192

**Mfg's Report Date:** May 4, 2010

**Components:** STRUCTURE: BODY: DOOR

**Potential Number of Units Affected:** 18

**Summary:**

NEWELL IS RECALL CERTAIN MODEL YEAR 2010-2011 MOTOR COACHES MANUFACTURED FROM MARCH 12, 2009 THROUGH MARCH 29, 2010. THE ENTRY DOOR MAY SUDDENLY OPEN DUE TO A WIRING SHORT.

**Consequence:**

IF THIS OCCURRED DURING TRAVEL IT COULD CAUSE DRIVER DISTRACTION, AND/OR ALLOWING SOMEONE WHO IS NOT SEATED TO FALL OUT OF THE COACH CAUSING INJURY OR DEATH.

**Remedy:**

DEALERS WILL ADD A SAFETY INTERLOCK SYSTEM THAT REMOVES ALL ELECTRICAL POWER TO THE DOOR WHEN THE PARKING BRAKE IS RELEASED. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MAY 2010. OWNERS MAY CONTACT NEWELL AT 1-888-963-9355.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577, however we would like to change the word "determined" to "decided" on the second paragraph.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement