



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 4, 2010

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND OR 97217-3849

NVS-215kjs
10V-184

SUBJECT: DASH HEATER ACTUATOR

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOMAS BUILT BUSES/HDX/2009-2010

NHTSA Campaign Number: 10V-184 **Mfg's Report Date:** April 30, 2010

Components: ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 118

Summary:

DTNA IS RECALLING CERTAIN MODEL YEAR 2009 AND 2010 HDX NON SCHOOL BUSES MANUFACTURED ON NOVEMBER 20, 2007 THROUGH MAY 8, 2009. THE HEATER COOLANT FLOW VALVE ACTUATOR O-RING MAY ALLOW COOLANT LEAKAGE INTO THE HEATER CORE COMPARTMENT AND THE ACTUATOR PC BOARD AREA POTENTIALLY CAUSING THE ACTUATOR TO OVERHEAT AND/OR MELT.

Consequence:

AN OVERHEATED AND/OR MELTED ACTUATOR MAY RESULT IN A VEHICLE FIRE.

Remedy:

DTNA WILL NOTIFY OWNERS AND REPAIRS WILL BE PERFORMED BY THOMAS BUILT DEALERSHIPS FREE OF CHARGE. DTNA HAS NOT YET PROVIDED THE AGENCY WITH A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT THOMAS BUILT AT 1-336-889-4871.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall is the result of an investigation, PE10-011, conducted by the Office of defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement