



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 4, 2010

MR. NASSER ZAMANI  
MANAGER, COMPLIANCE AND  
REGULATORY AFFAIRS  
DAIMLER TRUCKS NORTH AMERICA  
4747 N. CHANNEL AVENUE  
PORTLAND OR 97217-3849

NVS-215kjs  
10V-183

SUBJECT: DASH HEATER ACTUATOR

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOMAS BUILT BUSES/HDX/2009-2010

**NHTSA Campaign Number:** 10V-183      **Mfg's Report Date:** April 30, 2010

**Components:** ELECTRICAL SYSTEM:WIRING

**Potential Number of Units Affected:** 1.515

**Summary:**

DTNA IS RECALLING CERTAIN MODEL YEAR 2009 AND 2010 HDX SCHOOL BUSES MANUFACTURED ON NOVEMBER 15, 2007 THROUGH JUNE 15, 2009. THE HEATER COOLANT FLOW VALVE ACTUATOR O-RING MAY ALLOW COOLANT LEAKAGE INTO THE HEATER CORE COMPARTMENT AND THE ACTUATOR PC BOARD AREA POTENTIALLY CAUSING THE ACTUATOR TO OVERHEAT AND/OR MELT.

**Consequence:**

AN OVERHEATED AND/OR MELTED ACTUATOR MAY RESULT IN A VEHICLE FIRE.

**Remedy:**

DTNA WILL NOTIFY OWNERS AND REPAIRS WILL BE PERFORMED BY THOMAS BUILT DEALERSHIPS FREE OF CHARGE. DTNA HAS NOT YET PROVIDED THE AGENCY WITH A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT THOMAS BUILT AT 1-336-889-4871.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall is the result of an investigation, PE10-011, conducted by the Office of defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement