



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 20, 2010

MS. JESSICA CHAPLIN
SUPERVISOR WARRANTY ADMINISTRATION
HINO MOTORS SALES U.S.A., INC.
41180 BRIDGE STREET
NOVI, MI 48375

NVS-215dgl
10V-155

SUBJECT: CENTER EXHAUST HANGER TORQUE

DEAR MR. CHAPLIN:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: To be provided

Mfg's Report Date: March 25, 2010

NHTSA Campaign Number: 10V-155

Components: ENGINE AND ENGINE COOLING: EXHAUST SYSTEM

Potential Number of Units Affected: 560

Summary:

HINO IS RECALLING CERTAIN MODEL YEAR 2010 TRUCKS. THE UPPER BOLT OF THE CENTER EXHAUST HANGER MAY NOT HAVE BEEN PROPERLY TIGHTENED DURING THE MANUFACTURING PROCESS. IF THE BOLTS WERE OVER TIGHTENED, THE BOLTS AND THE HANGER BRACKET MAY HAVE BEEN DAMAGED. THIS COULD CAUSE THE BOLT TO FAIL AND THUS THE EXHAUST SYSTEM WOULD NOT BE SUPPORTED AS DESIGNED.

Consequence:

THIS CONDITION WOULD PLACE ADDITIONAL STRESS ON THE OTHER EXHAUST SUPPORT DEVICES AND COULD LEAD TO ADDITIONAL FAILURES. IF THIS CONDITION WERE UNDETECTED IT ULTIMATELY COULD RESULT IN THE EXHAUST SYSTEM SEPARATING FROM THE VEHICLE, THUS FALLING ONTO THE SURFACE OF THE ROADWAY. IF THIS FALLEN PORTION OF THE EXHAUST SYSTEM IS STRUCK BY A VEHICLE IT COULD ULTIMATELY RESULT IN A CRASH.

Remedy:

THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE OR A REMEDY FOR THIS CAMPAIGN. OWNERS MAY CONTACT HINO AT 248-699-9330.

Notes:

HINO RECALL NO. M0170. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Please provide us with the names of the models as well as the beginning and ending dates for the build date range [of vehicles equipment] affected by this recall.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement