



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 20, 2010

MS. JESSICA CHAPLIN
SUPERVISOR WARRANTY ADMINISTRATION
HINO MOTORS SALES U.S.A., INC.
41180 BRIDGE STREET
NOVI, MI 48375

NVS-215dgl
10V-154

SUBJECT: DRIVE COUPLER BOLT TORQUE

DEAR MR. CHAPLIN:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HINO/NV8J/2008-2010

Mfg's Report Date: March 25, 2010

NHTSA Campaign Number: 10V-154

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 571

Summary:

HINO IS RECALLING CERTAIN MODEL YEAR 2008-2010 NV8J TRUCKS EQUIPPED WITH ALLISON 3000 RDS AUTOMATIC TRANSMISSION. THE DRIVE COUPLER BOLTS MAY NOT HAVE BEEN PROPERLY TIGHTENED AT THE FACTORY DUE TO THE INCORRECT TOOL POSSIBLY BEING USED DURING THE MANUFACTURING PROCESS.

Consequence:

IF THE DRIVE COUPLER BOLTS WERE TO LOOSEN IT COULD CAUSE A VIBRATION IN THE DRIVELINE. IF THIS VIBRATION WERE IGNORED, THE DRIVE COUPLER BOLTS COULD SHEAR AND THE COUPLING BETWEEN THE ENGINE AND TORQUE CONVERTER WOULD NOT TRANSMIT POWER. THIS ULTIMATELY COULD RESULT IN A CRASH.

Remedy:

THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE OR A REMEDY FOR THIS CAMPAIGN. OWNERS MAY CONTACT HINO AT 248-699-9330.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement