



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 15, 2010

MR. WILLIAM BYRNES
VICE PRESIDENT OF SERVICE OPERATIONS
VACTOR MANUFACTURING
1621 S. ILLINOIS STREET
STREATOR, IL 61364

NVS-215kjs
10V-146

SUBJECT: DEBRIS BODY HOIST CYLINDER MOUNTING PIN

DEAR MR. BYRNES:

This letter serves to acknowledge Vactor Manufacturing's (Vactor) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VACTOR/2103/1992-2010

NHTSA Campaign Number: 10V-146 **Mfg's Report Date:** April 12, 2010

Components: STRUCTURE:BODY

Potential Number of Units Affected: 480

Summary:

VACTOR IS RECALLING CERTAIN MODEL YEAR 1992 THROUGH 2010 MODEL 2103 SEWER CLEANERS MANUFACTURED BETWEEN DECEMBER 1992 AND MARCH 2010. THE HAIR PIN OF THE MOUNTING PIN THAT ATTACHES THE DEBRIS BODY HOIST (DUMP) TO THE SUB-FRAME IS NOT SUFFICIENT TO RETAIN THE MOUNTING PIN FOR THE ENTIRE LIFE EXPECTANCY OF THE VEHICLE.

Consequence:

IF THE HAIR PIN COMES OUT OF THE RETAINING PIN, THE RETAINING PIN CAN WORK ITSELF OUT OF THE MOUNT. SHOULD THIS OCCUR WHILE THE DUMP BODY IS IN THE UP POSITION, IT COULD TILT OVER BACKWARDS, POSSIBLY INJURING THE OPERATOR OR PERSONNEL NEAR THE VEHICLE.

Remedy:

VACTOR WILL NOTIFY OWNERS AND REPLACE THE HAIR PIN WITH A COTTER PIN FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT APRIL 30, 2010. OWNERS MAY CONTACT VACTOR AT 1-847-622-7069.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink that reads "G. H. Person" with a stylized flourish at the end.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement