



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 6, 2010

MS. GAY P. KENT
DIRECTOR, PRODUCT INVESTIGATIONS
STRUCTURE & SAFETY INTEGRATION
GENERAL MOTORS CORPORATION
30001 VAN DYKE – MAIL CODE 480-210-G11
WARREN MI 48090-9055

NVS-215dgl
10V-138

Subject: VOLTAGE REGULATOR INTERNAL LOW RESISTANCE SHORT

Dear MS. KENT:

This letter serves to acknowledge General Motors' notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHEVROLET/EXPRESS/2010
GMC/SAVANA/2010

NHTSA Campaign Number: 10V-138

Mfg's Report Date: April 1, 2010

Components: ELECTRICAL SYSTEM: ALTERNATOR/GENERATOR/REGULATOR

Potential Number of Units Affected: 4,485

Summary:

GENERAL MOTORS HAS NOTIFIED NHTSA OF A DEFECT IN CERTAIN MODEL YEAR 2010 CHEVROLET EXPRESS AND GMC SAVANA VANS 2500, 3500 AND 4500 SERIES. SOME OF THESE VEHICLES HAVE A CONDITION IN WHICH THE GENERATOR MAY DEVELOP A LOW RESISTANCE SHORT WITHIN THE VOLTAGE REGULATOR.

Consequence:

THE LOW RESISTANCE SHORT COULD EVENTUALLY GENERATE ENOUGH HEAT TO RESULT IN AN ENGINE COMPARTMENT FIRE.

Remedy:

DEALERS WILL INSPECT AND REPLACE ANY SUSPECT GENERATORS IF NECESSARY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE APRIL 12, 2010. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438 AND GMC AT 1-866-996-9463 OR AT THE OWNER CENTER AT [WWW.GMOWNERCENTER.COM](http://www.gmownercenter.com).

Notes:

GM RECALL NO. 10091. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement