



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 6, 2010

MR. WILLIAM COLEMAN
RECALL ADMINISTRATOR
BLUE BIRD CORPORATION
P.O. BOX 937
FORT VALLEY, GA 31030

NVS-215kjs
10V-137

SUBJECT: WHEELCHAIR LIFTS/ UP BUTTON

DEAR MR. COLEMAN:

This letter serves to acknowledge Blue Bird Corporation's (Blue Bird) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
BLUE BIRD/ALL AMERICAN/2010

NHTSA Campaign Number: 10V-137 **Mfg's Report Date:** April 1, 2010

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 5

Summary:

BLUE BIRD HAS NOTIFIED NHTSA ABOUT A DEFECT IN CERTAIN MODEL YEAR 2010 ALL AMERICAN TRANSIT BUSES MANUFACTURED FROM SEPTEMBER 23 THROUGH NOVEMBER 19, 2009 EQUIPPED WITH CERTAIN RICON S SERIES AND K SERIES L-MODEL WHEELCHAIR LIFTS. THERE IS A PROBLEM IN THE SOFTWARE THAT CONTROLS THE LIFT'S "UP" FUNCTION. IF THE "UP" SWITCH IS RELEASED BEFORE THE FLOOR LEVEL LIMIT SWITCH IS ACTIVATED, THE LIFT MAY CONTINUE ITS UPWARD TRAVEL FOR APPROXIMATELY 1 SECOND BEFORE STOPPING. THE CONTINUED UPWARD TRAVEL MAY OVERRUN THE FLOOR LEVEL CUT OFF POINT.

Consequence:

WHEN THE PLATFORM OVERRUNS THE VEHICLE FLOOR LEVEL AND STOPS AT AN ANGLE FROM 15-20 DEGREES, IT IS POSSIBLE FOR A PERSON IN A WHEELCHAIR TO TIP OVER AND FOR SOMEONE STANDING ON THE PLATFORM TO FALL, POSSIBLY RESULTING IN INJURIES.

Remedy:

BLUE BIRD WILL NOTIFY OWNERS AND THE REPAIRS WILL BE PERFORMED BY AUTHORIZED RICON DEALERS FREE OF CHARGE. CURRENTLY RICON IS DEVELOPING A SOFTWARE SOLUTION AND IS NOT AVAILABLE. UNTIL THE SOFTWARE SOLUTION IS AVAILABLE, RICON WILL PROVIDE OWNERS WITH A BULLETIN OUTLINING PROPER WHEELCHAIR LIFT OPERATION AND WILL SHIP OWNERS A DVD-BASED TRAINING AID TO PROMOTE PROPER LIFT OPERATION AT NO COST. PLEASE SEE RICON'S SAFETY RECALL 09E-061. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT MAY 1, 2010. OWNERS MAY CONTACT RICON AT 1-818-267-3000 OR BLUE BIRD AT 1-478-822-2242.

Notes:

BLUE BIRD'S RECALL CAMPAIGN NUMBER IS R10RV. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please note that we have separated your report into two recall files. This has been done because beginning in 2010, RMD will closely monitor the completion of school bus recalls and must be able to create analysis of school bus recall data. You will also be required to file separate quarterly status reports for the school bus population under the

applicable recall number. We trust that this does not present an insurmountable task for you and that you appreciate the need to ensure that school bus recalls are completed promptly. If you have any questions about this policy, please feel free to call me at (202) 366-5210.

Your contacts for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, or by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement