



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 9, 2010

JEAN FOURNIER
WARRANTY & PUBLICATIONS MANAGER
NOVA BUS CORPORATION
1000 INDUSTRIEL BOULEVARD
SAINT-EUSTACHE, QUEBEC
J7R 5A5, CANADA

NVS-215dgl
10V-132

SUBJECT: WRONG TYPE OF O-RING

DEAR MR. FOURNIER:

This letter serves to acknowledge Nova Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NOVA BUS/LFS/2007-2010

NHTSA Campaign Number: 10V-132

Mfg's Report Date: March 19, 2010

Components: ENGINE AND ENGINE COOLING: COOLING SYSTEM: RADIATOR ASSEMBLY

Potential Number of Units Affected: 104

Summary:

NOVA BUS HAS NOTIFIED NHTSA ABOUT A DEFECT IN CERTAIN MODEL YEAR 2007-2010 LFS BUSES EQUIPPED WITH MODINE ROOF MOUNTED RADIATOR. THE WRONG TYPE OF O-RING WAS INSTALLED AT THE LOCATIONS BY THE RADIATOR MANUFACTURER, MODINE. THE O-RINGS MUST BE VITON TYPE O-RINGS.

Consequence:

DETERIORATION OF THESE O-RINGS MAY OCCUR AND LEAKING OR SEEPAGE OF HYDRAULIC OIL.

Remedy:

DEALERS WILL INSTALL VITON O-RINGS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2010. OWNERS MAY CONTACT NOVA BUS AT 450-472-6410.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please provide us with the beginning and ending dates for the build date range [of vehicles equipment] affected by this recall.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement