



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 25, 2010

MR. DAVID M MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
PO BOX 629
JACKSON CENTER, OH 45334-0629

NVS-215dgl
10V-120

SUBJECT: WHEELCHAIR LIFTS/UP FUNCTION SWITCH

DEAR MR. MIHALICK:

This letter serves to acknowledge Goshen Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GOSHEN/GC II/2008-2010
GOSHEN/PACER II/2008-2010
GOSHEN/PACER LS/2008-2010
GOSHEN/PACER LTD/2008-2010
GOSHEN/SENTINEL/2008-2010

NHTSA Campaign Number: 10V-120

Mfg's Report Date: March 22, 2010

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 125

Summary:

GOSHEN COACH HAS NOTIFIED NHTSA ABOUT A DEFECT IN CERTAIN MODEL YEAR 2008-2010 BUSES MANUFACTURED BETWEEN SEPTEMBER 2007 AND FEBRUARY 2010, EQUIPPED WITH CERTAIN RICON S SERIES AND K SERIES L-MODEL WHEELCHAIR LIFTS, DUE TO A PROBLEM IN THE SOFTWARE THAT CONTROLS THE LIFT'S "UP" FUNCTION. IF THE "UP" SWITCH IS RELEASED BEFORE THE FLOOR LEVEL LIMIT SWITCH IS ACTIVATED, THE LIFT MAY CONTINUE ITS UPWARD TRAVEL FOR APPROXIMATELY 1 SECOND BEFORE STOPPING. THE CONTINUED UPWARD TRAVEL MAY OVERRUN THE FLOOR LEVEL CUT OFF POINT.

Consequence:

WHEN THE PLATFORM OVERRUNS THE VEHICLE FLOOR LEVEL AND STOPS AT AN ANGLE FROM 15-20 DEGREES, IT IS POSSIBLE FOR A PERSON IN A WHEELCHAIR TO TIP OVER AND FOR SOMEONE STANDING ON THE PLATFORM TO FALL, POSSIBLY RESULTING IN INJURIES.

Remedy:

GOSHEN COACH WILL NOTIFY OWNERS AND THE REPAIRS WILL BE PERFORMED BY AUTHORIZED RICON DEALERS PLEASE SEE RICON'S DEFECT REPORT 09E-061. RICON WILL PROVIDE OWNERS WITH A BULLETIN OUTLINING PROPER WHEELCHAIR LIFT OPERATION AND WILL SHIP OWNERS A DVD-BASED TRAINING AID TO PROMOTE PROPER LIFT OPERATION. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2010. OWNERS MAY CONTACT RICON CUSTOMER SERVICE AT 800- 322-2884, EMAILING AT WWW.DMATA@WABTEC.COM.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Ricon will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Ricon's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement