



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 25, 2010

MR. DENY BERTRAND  
REGULATORY COMPLIANCE MANAGER  
PREVOST CAR INC.  
850 CHEMIN OLIVIER  
ST-NICOLAS, QC  
G7A 2N1

NVS-215dgl  
10V-117

**SUBJECT: WHEELCHAIR LIFTS/INTERLOCK BELT**

**DEAR MR. BERTRAND:**

This letter serves to acknowledge Prevost Car Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/X3-45/2008-2010  
PREVOST/H3/2008-2010

**NHTSA Campaign Number:** 10V-117

**Mfg's Report Date:** March 22, 2010

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 280

**Summary:**

PREVOST HAS NOTIFIED NHTSA OF A DEFECT IN CERTAIN MODEL YEAR 2008-2010 MOTOR COACHES FITTED WITH RICON PUBLIC USE LIFTS. THE RESTRAINT BELT ON THESE LIFTS WAS DESIGNED TO PREVENT THE LIFT FROM MOVING, UNLESS THE TONGUE OF THE BELT IS FULLY ENGAGED AND LATCHED IN THE BUCKLE. RICON HAS DISCOVERED, HOWEVER, THAT IT IS POSSIBLE FOR THE OPERATOR TO INSERT THE BELT TONGUE INTO THE BUCKLE WITHOUT FULLY ENGAGING THE LATCHING MECHANISM. IN THIS CASE, THE RESTRAINT BELT WOULD APPEAR TO BE LATCHED, AND THE OPERATOR COULD RUN THE LIFT. IF THE RESTRAINT BELT TONGUE IS NOT FULLY ENGAGED INTO THE RESTRAINT BELT BUCKLE, AND LATCHED, THE LIFT MAY OPERATE WITH AN OCCUPANT ON THE PLATFORM.

**Consequence:**

THE USER OF THE LIFT COULD BE INJURED SHOULD THE LIFT MOVE WITHOUT THE RESTRAINT BELT PROPERLY BUCKLED.

**Remedy:**

PREVOST COACH IS WORKING WITH RICON AND PREVOST WILL BE HANDLING THE REMEDY FOR THIS CAMPAIGN THROUGH SAFETY RECALL (SR10-19). PREVOST WILL PROVIDE CUSTOMERS WITH A WARNING DECAL AND A DVD-BASED TRAINING AID. THE RECALL IS EXPECTED TO BEGIN DURING MAY 2010. OWNERS MAY CONTACT PREVOST TECHNICAL PUBLICATIONS AT 418-831-5432 X 235, EMAILING AT [DOMINIQUE.GAGNON@VOLVO.COM](mailto:DOMINIQUE.GAGNON@VOLVO.COM).

**Notes:**

PREVOST RECALL NO. SR10-19. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577, however on the second paragraph we would like to add at the end of the sentence i.e., "...contact your service manager or the nearest service center at...or Ricon customer service at 800-322-2884, emailing at [www.dmata@wabtec.com](mailto:www.dmata@wabtec.com)"

Please provide us with the beginning and ending dates for the build date range [of vehicles equipment] affected by this recall.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal line extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement